

FreeTalk Messenger Lite

0.16.0-rc.5 · Release candidate · OpenAI API usage is billed separately.

Free AI chatbot. Real conversations.

Answer visitor questions with your own instructions, and continue the conversation with live chat and one-to-one voice calls.

What is included

- Chat · Guest access · One-to-one voice calls
- AI chatbot replies · Floating support widget
- WordPress storage · Attachments up to 20MB

Lite uses default branding and WordPress attachment storage, up to 20MB per file. Lower hosting upload limits still apply. AI translation, Google Drive, custom branding and encrypted regular conversations require Pro.

Installation

Download the ZIP. In WordPress admin, open Plugins → Add Plugin → Upload Plugin. Install and activate the ZIP, then open FreeTalk Messenger. Use HTTPS for microphone access. Your WordPress administrator language is supported in English, Korean and Simplified Chinese.

QUICK START • LITE & PRO

AI chatbot setup & API keys

1. Create a support room

Create a private-per-visitor support room in Messenger and copy its share link.

2. Paste your chatbot room link

In WordPress admin → FreeTalk Messenger → ChatGPT integration, enter the support room link.

3. Create an OpenAI API key

Sign in to OpenAI Platform and select a project. Configure API billing or credit, then create a new secret key under API keys. Copy it into the OpenAI API Key field in the plugin settings and save. Never publish the key on a public page or in chat.

4. Add response instructions and enable replies

Enter your business details, opening hours, FAQs and response rules. Enable AI replies, then send a question from a new visitor session to test the answer.

Create an OpenAI API key ↗

API billing settings ↗

ChatGPT subscriptions and OpenAI API billing are separate. Set both the plugin request limit and your project budget.